

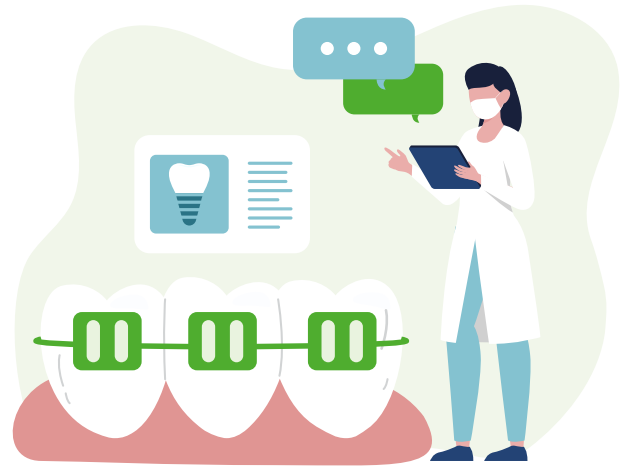
Orthodontia work in progress and your new Delta Dental of Minnesota benefits

If you've recently enrolled in Delta Dental of Minnesota benefits, but you're already in the process of orthodontia treatment here's what you need to know.

Wondering if you'll be eligible for orthodontia benefits under your new Delta Dental of Minnesota dental plan?

Orthodontia benefits are calculated and pro-rated based on where members are at in their current course of orthodontia treatment.

We look at total cost of treatment, date banded, number of treatment months prior to effective date and remaining months of treatment to determine benefits.



If you've been enrolled in a Thomson Reuters dental plan previously:

Benefits paid under a Thomson Reuters Aetna dental plan will be applied to the lifetime orthodontia maximum under your Thomson Reuters Delta Dental of Minnesota plan. Your orthodontia lifetime maximum will not reset.

If you are a first-time enrollee in a Thomson Reuters dental plan:

Benefits paid under a non-Thomson Reuters dental plan will not be applied to the lifetime orthodontia maximum under your new Thomson Reuters Delta Dental of Minnesota plan.



Pre-treatment estimate

Ask your provider for a pre-treatment estimate to determine orthodontia coverage under your new dental plan.



Pre-enrollment contact

A Delta Dental of Minnesota pre-enrollment phone line is available to employees not currently enrolled in a Thomson Reuters Delta Dental plan. Call 1-866-398-9299 from 8:00 a.m. – 5:00 p.m. M-F CST. This pre-enrollment phone line is available from October 1 through December 31, 2024.



Customer service

If you are currently enrolled in a Thomson Reuters Delta Dental plan, call our Customer Service team at 651-406-5901 or 800-448-3815 from 7:00 a.m. – 7:00 p.m. M- F CST.