Effective 1.1.2025, South Country Health Alliance (SCHA), will require Prior Authorization for crowns* and porcelain bridges for its Minnesota Health Care Programs members.

The requirements for coverage are based on the Minnesota Department of Human Services (DHS) requirements to ensure medical necessity, which is required by state law. The requirements will apply to the following codes:

D2710	Crown - resin based composite (indirect)
D2720	Crown - resin with high noble metal
D2721	Crown - resin with predominantly base metal
D2722	Crown - resin with noble metal
D2934	Prefabricated esthetic coated stainless steel crown - primary tooth
D2952	Post and core in addition to crown, indirectly fabricated
D2953	Each additional indirectly fabricated post - same tooth
D2960	Labial veneer (resin laminate) - chairside
D2961	Labial veneer (resin laminate) - laboratory
D2962	Labial veneer (porcelain laminate) - chairside
D2971	Additional procedures to construct new crown under existing partial denture framework
D2975	Coping
D2999	Unspecified restorative procedure
D6245	Pontic – Porcelain/Ceramic
D6740	Retainer Crown – Porcelain/Ceramic

Authorization requests for treatment must meet all of the following criteria:

- Dentition must have a good long-term prognosis and minimal mobility, and
- Pocket depth of 6 mm or less

Requests for authorization must be submitted with the following documentation:

- Medical, dental, and behavioral histories that support medical necessity for the member
- Additional pertinent information
- Copies of current diagnostic imaging which demonstrate the current dental condition of the tooth or teeth involved with the request. Please note that the X-rays must include the crown and apex of each tooth. X-rays must be mounted (when applicable), and be labelled with patient name and the date of X-ray exposure. Do not submit original X-rays; they could be lost and compromise the member's care.
- Complete treatment plan and long-range prognosis for the remaining dentition
- Clinical documentation supporting the cost effectiveness and medical necessity for a crown versus a filling
- Current six-point periodontal charting

*South Country Health Alliance will continue to provide one (1) porcelain crown per year for their SeniorCare Complete and AbilityCare programs.

If you have questions about the new requirements, please contact Customer Service at 866-398-9419.