

Member Portal Quick Guide

Get your Explanation of Benefits (EOB) on the member portal

Take advantage of digital EOBs for quicker and easier access to your benefit information.

3 Easy steps to receive digital EOBs:

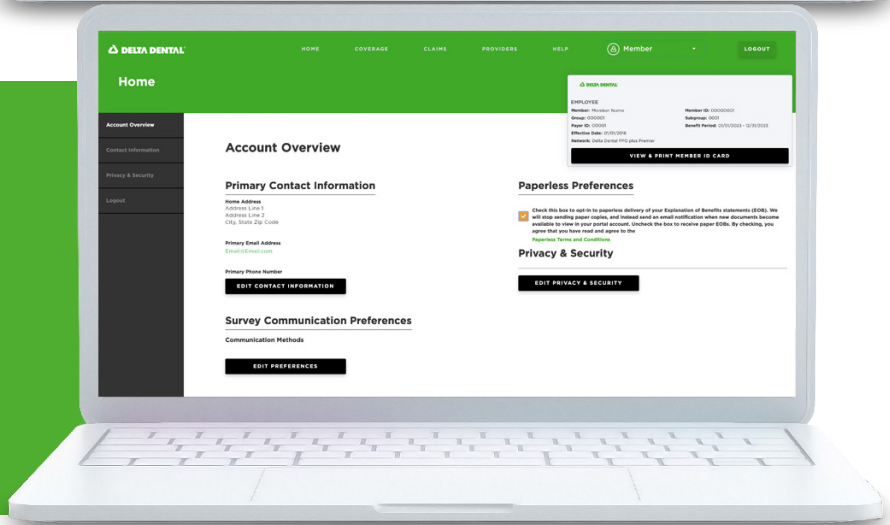
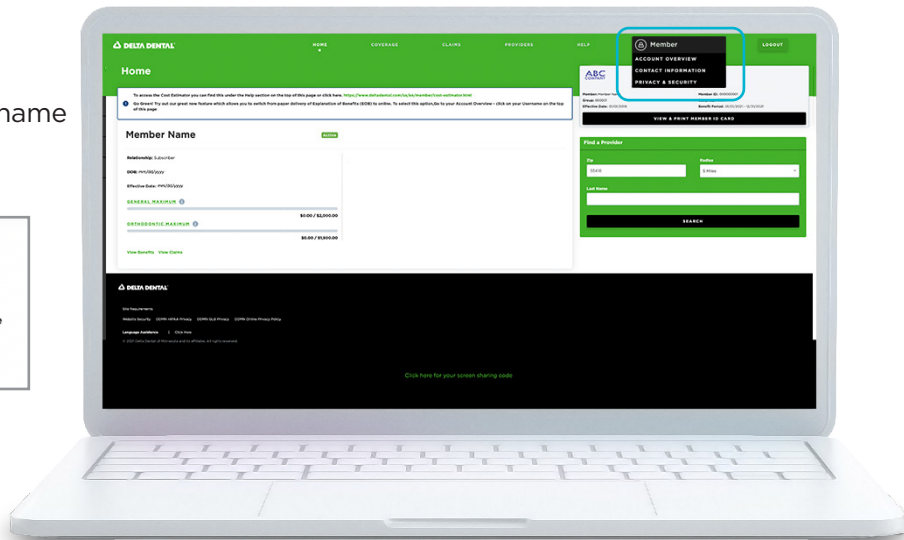
1. Log into the member portal
2. Click on Account Overview from your username
3. Check box for Paperless Preferences

Paperless Preferences

Check this box to opt-in to paperless delivery of your Explanation of Benefits statements (EOB). We will stop sending paper copies, and instead send an email notification when new documents become available to view in your portal account. Uncheck the box to receive paper EOBs. By checking, you agree that you have read and agree to the [Paperless Terms and Conditions](#)

You're all set!

When the claim is processed, you will receive an email with a link to log into the member portal where you can view the EOB.



What is an EOB?

- An EOB is the document provided to the member when the claim has processed.
- The EOB outlines the amounts submitted, covered, and allowed for each procedure.

For in-network dentists, the EOB outlines the Amount Allowed and Contract Dentist Savings for each procedure, highlighting the value of seeing an in-network dentist.

Delta Dental of Minnesota member portal

DeltaDentalMN.org/myaccount

